

SUMMARY OF QUESTIONNAIRE DATA



UTILITIES

There is general satisfaction with water and gas services.

However, a third of respondents feel that the frequency of power cuts is unacceptable. Those in the South East of the parish express the highest degree of dissatisfaction.

A fifth of replies express concern about drainage problems.

A quarter of respondents are dissatisfied with the Refuse Collection service. The main issues concern the supply of the correct bins/boxes and the infrequency of the collection.

Current recycling sites are considered satisfactory.

Although a number of people express dissatisfaction with the positioning and intensity of street lighting, no overall pattern is discernible.

PERSONAL TRANSPORT

Very few people use the local bus service so the level of replies is very low. Most of those who replied appear to be satisfied with the service.

There is some interest in the provision of extra off-road parking in the Parish although the majority said they would only use this occasionally.

Cyclists, wheelchair, pushchair and pram users feel that provision for them is poor. 48% of these respondents say that facilities are inadequate. Holy Cross is particularly highlighted in this respect.